



Issued:  
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## Notice to PUC Water Customers Conversion to Free Chlorine Disinfection Final Update

This is the final update from the Public Utilities Commission (PUC) to all consumers of municipal drinking water within the City of Sault Ste. Marie and Rankin Reserve on the status of conversion to free chlorine disinfection in the distribution system.

Conversion to free chlorine disinfection is now complete. Over the next several weeks and months, PUC will continue to monitor distribution system chlorine residuals and adjust dosage levels in order to optimize chlorine concentrations in the distribution system and to meet all regulatory requirements.

Any consumers that might still encounter taste or odour concerns after flushing their taps for more than 5 to 10 minutes should call PUC at 705-759-6522 Monday through Friday from 9:00 to 16:30 or 705-759-6555 at all other times.

We wish to thank all our customers for their understanding and cooperation throughout this process.

We would also like to thank all the many people that helped make this endeavour a success.

Thank you to the Ministry of Environment, both local and Toronto offices, and Algoma Public Health for their support and expertise in planning and preparing for the conversion.

Many thanks to Stantec, our consultant on this project, who provided invaluable expertise and guidance in researching, advising and planning for the conversion.

We wish to especially thank the many PUC staff that worked many long hours and days in planning, preparing and carrying out the work. It is only through their dedication, significant efforts and attention to detail that this conversion has been successfully completed.