



Issued:
October 28, 2011 – 16:00

Notice to PUC Water Customers

Conversion to Free Chlorine Disinfection – Status Update

This is an update from the Public Utilities Commission (PUC) to all consumers of municipal drinking water within the City of Sault Ste. Marie and Rankin Reserve on the status of conversion to free chlorine disinfection in the distribution system.

Conversion activities are continuing according to plan and are progressing well.

At this time, most of the area below the hill (i.e. pressure zone 1) has been converted to free chlorine. Conversion of the area above the hill (i.e. pressure zone 2) will occur through Saturday and into Sunday. (go to www.smpuc.com for a map of the two pressure zones)

Some consumers may notice temporary taste or odour concerns at various times throughout this conversion process.

The city's drinking water will remain safe to consume throughout this time period.

Consumers who find the temporary taste or odour disagreeable should flush their house plumbing for approximately 5-10 minutes as required through the day. Should the problem persist for more than one day, please call PUC at 705-759-6522 Monday through Friday from 9:00 to 16:30 or 705-759-6555 at all other times.

PUC is working closely with Algoma Public Health and the local Ministry of Environment to plan and carry out this work. Regular ongoing monitoring of drinking water quality will continue throughout the process. If any problems or concerns regarding water safety are identified, the public will be notified.

The next status update will be issued Monday afternoon. All notices are posted on the PUC website (www.smpuc.com). See the PUC website for answers to "frequently asked questions" (FAQs).

For more information contact the following:

- For health related questions call Algoma Public Health at 705-759-5286
- For technical or water supply related questions call PUC Services at 705-759-6522